



Accepting Credit Card Payments: What All Governments Need to Know about Vendor Services, Fees, and Risks

October 24, 2018 | 2:00 pm to 4:00 pm (ET)

NEW!

LEVEL: Update

CPE CREDITS: 2 (based on a 50-minute hour)

FIELD OF STUDY: Management Services

PREREQUISITE: Experience with managing citizen/customer payments where credit/debit card payments are accepted or considering allowing for credit card payments in the future

Instructors:

Please check www.gfoa.org for a faculty listing of GFOA staff and/or practitioners as it becomes available.

Who Will Benefit:

This course is for finance officers, treasurers, and other staff tasked with managing citizen/customer payments where credit/debit card payments are accepted or their government is considering allowing for credit card payments in the future.

Program Description:

Many governments accept credit and debit card payments for the variety of taxes and fees imposed on citizens and users. In the public sector, there are a variety of special considerations that must be addressed to ensure that these payments are presented and accepted in a streamlined manner. This includes allowing for these payments in some or all billing circumstances, understanding the costs and rules that are in place for governments to accept credit/debit cards, and managing upgrades and opportunities presented through technology changes. In addition, governments need to be aware of the Payment Card Industry (PCI) Data Security requirements and the general risks associated with accepting credit cards. This webinar will provide attendees with insights from industry experts, case studies, and discussion questions focused on the plethora of issues related to credit and debit card payments that are in play for all sizes and types of governmental entities.

Seminar Objectives:

Those who successfully complete this seminar should be able to:

- Understand options that governments have for collecting payments by credit and debit cards
- Learn how fees and charges are applied and how other governments have addressed these challenges
- Understand how credit card payments can be done in-person and taken online through various methods and systems
- Identify major risks and PCI compliance standards associated with accepting credit card payments
- Monitor current issues and updates to any regulations, standards, or market trends

To learn more or register for this event,
visit www.gfoa.org.

For further study check out course recommended reading
and other GFOA publications on the website.

It's Easy to Participate

- GFOA's internet training is delivered to attendees via a secure website and audio conferencing service.

Equipment Needed

- A computer with a web browser to view the presentation. If you have speakers for your computer, you will be able to listen to the training using them.
- If you do not have speakers for your computer, you will need a phone to listen to the presentation. (Speaker phone recommended, but not required.)

How It Works

- Participants will receive an e-mail invitation containing a link with instructions at the beginning of the week the course will be taking place from the e-mail address **messenger@webex.com**. (Please add this e-mail address to your "allowed senders list.")
- Materials can be viewed on a secure internet site.
- Questions can be asked at any time during the course, and interactive exercises will test your mastery of the material.
- To join the event more quickly, you can set up Event Manager before the event starts.
Go to: <https://gfoa.webex.com/gfoa/ecsetup.php?frommail=1>.

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Inquiries: For information regarding administrative policies such as complaints and refunds, please contact GFOA at training@gfoa.org or at 312-977-9700.



Government Finance Officers Association

203 North LaSalle Street, Suite 2700

Chicago, Illinois 60601-1210

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