

CPFO Online Testing Overview

ProctorU is a live online proctoring service that allows you to take your CPFO exam from the comfort of your home. ProctorU is available 24/7; however, your CPFO Online Testing Application needs to be received by the GNAC **at least 2 weeks prior** to the date you would like to test. You will receive instructions from the GNAC to set up your CPFO exam with ProctorU.

In order to use ProctorU, you will need to have a high-speed internet connection, a webcam (internal or external), a Windows or Apple operating system, and a government issued photo ID. ProctorU recommends that you visit proctoru.com/testitout prior to your proctoring session to test your equipment. We highly recommend you can click on the button that says "connect to a live person" to fully test out your equipment. If you plan on using a work computer and/or work network to take the exam, it is recommended that you speak with your IT personnel to ensure that you have proper rights/permissions to allow for you to take the exam online with ProctorU.

Additionally, please review the test taker video and exam readiness guide below. You should expect the startup process with the proctor to take about 10-15 minutes. However, this time will not affect your exam time.

Test Taker Walk Through Video

<https://vimeo.com/246007317> (Best viewed in Chrome)

<https://www.proctoru.com/exam-readiness-guide/>

Test Results

You can expect to receive your test results via mail within 2-4 weeks of completing your exam. Please contact the GNAC if you don't receive your results in the mail.