



## Accepting Credit Card Payments: What Governments Should Know About Vendor Services, Fees, and Risks

September 12, 2019 | 2:00 pm to 4:00 pm (Eastern)

NEW

LEVEL: Update

CPE CREDITS: 2 (based on a 50-minute hour)

FIELD OF STUDY: Management Services

PREREQUISITE: Past experience working with and basic knowledge of disclosure requirements

### Who Will Benefit:

Treasury office professionals who handle receivables and want to learn more about credit/debit payments.

### Program Description:

Many governments accept credit and debit card payments for the variety of taxes and fees imposed on citizens and users. In the public sector, there are a variety of special considerations that must be addressed if governments wish to accept credit and debit cards as payment methods.

Some of the key considerations related to accepting credit and debit cards include:

- Whether cards can be accepted for all or some government services
- Understanding the costs and rules that are in place for governments to accept credit/debit cards
- Managing upgrades and opportunities presented through technology changes

In addition, governments must be aware of the Payment Card Industry (PCI) Data Security requirements and the general fraud and security risks associated with accepting credit cards.

This session will provide attendees with insights from industry experts, case studies, and discussion questions focused on the numerous issues related to accepting credit and debit card payments that are in play for governments of all sizes and types.

### Seminar Objectives:

Those who successfully complete this seminar should be able to:

- Understand options that governments have for collecting payments by credit and debit cards, including vendor selection
- Learn how fees and charges are applied and how other governments have addressed these challenges
- Understand how credit card payments can be done in-person and taken online through various methods and systems
- Identify major risks and PCI compliance standards associated with accepting credit card payments
- Monitor current issues and updates to any regulations, standards, technology, and market trends

### Instructors:

Please check [gfoa.org](http://gfoa.org) for a faculty listing of GFOA staff and/or practitioners as it becomes available.

### It's Easy to Participate

- GFOA's internet training is delivered to attendees via a secure website and audio conferencing service.

### Equipment Needed

- A computer with a web browser to view the presentation. If you have speakers for your computer, you will be able to listen to the training using them.
- If you do not have speakers for your computer, you will need a phone to listen to the presentation. (Speaker phone recommended, but not required.)

### How It Works

- Participants will receive an e-mail invitation containing a link with instructions at the beginning of the week the course will be taking place from the e-mail address [messenger@webex.com](mailto:messenger@webex.com). (Please add this e-mail address to your "allowed senders list.")
- Materials can be viewed on a secure internet site.
- Questions can be asked at any time during the course, and interactive exercises will test your mastery of the material.
- To join the event more quickly, you can set up Event Manager before the event starts. Go to: <https://gfoa.webex.com/gfoa/ecsetup.php?frommail=1>.

To learn more or register for this event,  
visit [gfoa.org](http://gfoa.org).

For further study check out course recommended reading and other GFOA publications on the website.

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GROUP  
INTERNET-BASED  
COURSE

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- Member: \$85     Non-Member: \$160

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